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PETERMENDES.COM   **INFO@PETERMENDES.COM**   **510.409.2685**

Experience

Staff UX Designer at ICE Mortgage Technology   //   08/16 - Present

Spearheaded the Encompass Web eFolder redesign, modernizing document management and streamlining loan file organization using mortgage-specific design patterns.

Optimized complex document workflows, translating intricate eFolder requirements into high-fidelity prototypes that improved document review speed and accuracy.

Designed and spec'd React-based design system components, partnering with developers to ensure pixel-perfect CSS implementation and WCAG 2.1 Level AA compliance.

Design Lead for Insights, a data visualization platform, transforming complex mortgage datasets into intuitive dashboards that boosted user engagement.

Collaborated cross-functionally with researchers and product owners to map user journeys and iterate on mockups based on direct customer feedback.

Senior Visual Designer at JP Morgan Chase - Contractor   //   08/16 - 12/16

I worked collaboratively as the lead visual designer working with a core team of interaction designers, visual designers, developers, and product to implement a WCAG global cross-functional navigation system for Chase, Private Client, JP Morgan, and Chase Business websites.

Senior Visual Designer at Bank of the West   //   08/14 - 08/16

UX lead for Online Banking Sales site redesign, worked collaboratively with project and product managers, and content teams. Lead visual designer for Hello Bank App. Created new icon strategy for all platforms.

Digital Designer at Bell Helmets   //   01/14 - 08/14

Designed and coded new product launch responsive websites, banner ads, and html email campaigns. Worked diligently to improved UI/UX best practices, agile work flow and processes.

Design Skills ——	**Programs** ——	**Web Technologies** ——	**Social Platforms**
Brand Identity	Figma	HTML5 - Basic	CodePen
UX, UI, & UCD	Sketch	CSS3 - Basic	WordPress
Mobile & Responsive	Illustrator	PHP - Basic	Facebook
Design Systems	Photoshop	Javascript - Basic	Linkedin
Prototyping		CMS - Basic	

Education

San Jose State University - SJSU //   08/97 - 05/00

B.A. Fine Art, Graphic Design Minor.

California College of the Arts - CCA // 08/95 - 05/96

Studied Furniture, Sculpture, Design, and Fine

Diablo Valley College - DVC // 08/92 - 05/95

A.A. Fine Art with Graphic Design Certificate.