PETER MENDES

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Experience

Staff UX Designer at ICE Mortgage Technology formerly Ellie Mae // 12/16 - 02/26 · 9 yrs 4 mos

- Drove UX/UI strategy, partnering with cross-functional teams to build mobile and desktop design systems for highly complex platforms like Consumer Connect, eFolder, and Insights.
- Defined user personas and mapped complex user scenarios, logic, states, and flows to redesign the Encompass eFolder, delivering frictionless workflows that balanced user needs, business goals, and technical constraints.
- Drove inclusive design across a full-stack workflow by applying strict WCAG 2.2 Level AA standards to our React-based design system, ensuring compliance through development, QA, and before production release.
- Managed and help govern the React design system and library of components using Figma, applying UX theory to scale high-fidelity components seamlessly across all device breakpoints.
- Introduced structured project timelines and cross-functional reviews to streamline the design process.
- Conducted rigorous UI audits to maintain design integrity and resolve defects before production releases.

Senior Visual Designer at JP Morgan Chase - Contractor // 08/16 - 12/16 · 5 mos

- Collaborated with cross-functional teams to build scalable mobile and desktop design system patterns for Chase, Private Client, JP Morgan, and Business banking platforms.

Senior Visual Designer at Bank of the West // 08/14 - 08/16 · 2 yrs

- Led the UX team for the successful launch of the Online Banking Sales Site, collaborating with project managers and content teams.
- Served as the Mobile App UX lead Visual Designer for Hello Bank and BOTW Mobile 5.1, enhancing user experience.
- Established visual ADA WCAG 2.0 standards within UX to promote accessibility across platforms.

Design Skills

User Flows / Mapping
UX, UI, & UCD
Mobile & Responsive
Design Systems
Prototyping

Tools / Programs

AI
Figma
Sketch
Illustrator
Photoshop

Web Technologies

HTML5
CSS3
PHP
Javascript
CMS

Education

San Jose State University - SJSU // 08/97 - 05/00

B.A. Fine Art, Graphic Design Minor.

California College of the Arts - CCA // 08/95 - 05/96

Studied Furniture, Sculpture, Design, and Fine

Diablo Valley College - DVC // 08/92 - 05/95

A.A. Fine Art with Graphic Design Certificate.